



Cambridge City Council South Area Committee

Date: Monday, 14 January 2019

Time: 7.00 pm

Venue: Main Hall - Clay Farm Centre, Hobson Square, Trumpington, Cambridge, CB2 9FN

Contact: democratic.services@cambridge.gov.uk, tel:01223 457000

Agenda

Timings are included for guidance only and cannot be guaranteed

- 1 Welcome, Introduction and Apologies for Absence
- 2 Declarations of Interest
- 3 Minutes (Pages 3 - 14)
- 4 Matters and Actions Arising from the Minutes (Pages 15 - 20)

Items for Discussion

- 5 Open Forum
Start time 19:15
- 6 Cambridge Lakes
Start time 19:45

Discussion item with representative from Anderson Group

Items for Decision

- 7 Environmental Report - SAC (Pages 21 - 44)
Start time 20:15
- 8 South Area Committee Dates 2019/20
Start time 20:45

Proposed South Area Committee dates for the 2019-20 municipal year:

- 22/07/19
- 09/09/19
- 09/12/19
- 09/03/20

Venues will be agreed later.

City Councillors: McPherson (Chair), Thornburrow (Vice-Chair), Adey, Ashton, Dryden, McGerty, Page-Croft, Pippas and O'Connell

County Councillors: Adey, Crawford and Taylor

City and County Councillor(s): Adey

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SOUTH AREA COMMITTEE

10 September 2018

7.00 - 9.50 pm

Present

Area Committee Members: Councillors McPherson (Chair), Thornburrow (Vice-Chair), Ashton, Dryden, McGerty, Pippas, O'Connell and Crawford

Officers:

Head of Streets and Open Spaces: Joel Carré

Anti-Social Behaviour Officer: Maureen Tsentides

Committee Manager: Sarah Steed

Others in Attendance:

Sargeant Jim Stevenson

Mayor for Cambridgeshire and Peterborough Combined Authority: James Palmer

Leader, Cambridge City Council, Lewis Herbert

Greater Cambridge Partnership: Jeremy Smith

Greater Cambridge Partnership: Peter Blake

Cambridge University Hospitals: Katharine Smith

Astrazeneca: Stephen Boni

FOR THE INFORMATION OF THE COUNCIL

18/27/SAC Welcome, Introduction and Apologies for Absence

Apologies were received from Councillors Adey, Jones, Page-Croft and Taylor.

18/28/SAC Declarations of Interest

No interests were declared.

18/29/SAC Minutes

Councillor Thornburrow advised in relation to minute 18/24/SAC question 8 (iii) the number of inspections should be corrected to 1 in 10 rather than 1 in 30 therefore the minute should read. 'There might be insufficient inspection of properties before they were handed over from developer(s), possibly only 1 in 10'.

The minutes of the meeting held on 4 June 2018 were approved as a correct record and signed by the Chair.

18/30/SAC Matters and Actions Arising from the Minutes

Pedestrian and Cycling conflict around entrance to Cambridge Assessment Centre

Councillor Thornburrow advised she had attended a site visit on the 21 June with Sonia Hansen, plus three others from the highways and cycling team. They also met with County Councillor Kavanagh. Three items had been agreed by the County Council but had not yet been done:

- 1) Slow markings would be placed either side of the Cambridge assessment and University press entrances to ask cyclists to respect these entrances and to be aware they exist.
- 2) Look both way markings would also be placed on these exits to attempt to make those coming out of these exits that they should check each way before doing so.
- 3) Solid white line would run along the maintenance track with "Beware of buses" every 100 metres to make all users aware that there is a live busway running alongside them.

One agreed item had been done to reduce the height of the timber fencing either side of the rear access to Cambridge Assessment.

Action: Councillor Thornburrow to follow up.

Clearer signage on Coldhams Lane

Councillor Crawford had reported this issue to the Highways Team who were investigating.

Request to ARM to use an electric bus rather than diesel bus

Councillor McPherson confirmed that the Committee Manager had drafted a letter but he needed to sign and send it.

Action: Cllr McPherson to sign and send letter to ARM.

Tree branches near Robin Hood pub on Cherry Hinton Road

Councillor Crawford confirmed County Officers will look into this when the nesting season was over .

Councillor Thornburrow to help publicise SAC meetings by re-tweeting messages.

Councillor Thornburrow confirmed that a promotional video had been produced and published. She would continue to develop improvements to publicise SAC meetings.

18/31/SAC Policing and Safer Neighbourhoods

The Committee received a written report from the Maureen Tsentides, from the Safer Communities Team. Sgt Jim Stevenson gave a verbal outline regarding policing and safer neighbourhood work trends.

The report outlined actions taken since the last reporting period. The current emerging issues/neighbourhood trends for each ward were also highlighted (see report for full details). Previous priorities and engagement activity noted in the report were:

- i. ASB on Guided Bus Way.
- ii. Street begging – Hills Road.
- iii. Mill Park – Open Space.
- iv. Cherry Hinton Lakes – Trespass and dangerous behaviour in hot weather.

The Committee discussed the following policing issues:

- i. The lakes adjacent to Cherry Hinton suffered from intrusion of members of the public who did not worry about litter or parking. Commented that Andersons were under a lot of pressure and asked the Police if they could speak with Peterhouse College to erect adequate fencing around the lakes adjacent to Cherry Hinton.
- ii. Asked the Police whether they thought lighting on the guided busway would help to reduce crime.
- iii. Asked for an update on the Police's ICT issues.
- iv. Graffiti removal.
- v. Robberies occurring on the guided busway.
- vi. The dispersal of street beggars in the city centre seemed to have moved street beggars to Cherry Hinton. Asked if there was a solution to break the begging cycle.
- vii. Resident witnessed attack on A1301 and guided busway.

Members of the public asked a number of questions, as set out below.

1. A member of the public commented that he cycled the guided busway in the evening and that this had very low lighting. He also cycled from Addenbrooks to Trumpington Park and Ride. He had an exit strategy on Hills Road if he needed one and encountered any trouble but he had no exit strategy if he was on the guided busway.

The Police Representative commented that the guided busway was a big piece of Cambridge infrastructure, it was no less safe than any other major piece of travel infrastructure however appreciated that it could be improved.

2. Commented that it was unsettling to see street begging outside the Tesco store in Cherry Hinton.

The Police Representative commented that this was a new issue to South Area because of the pro-active approach being taken in the city centre. The City Council had secured Injunctions against some individuals for street begging on Hills Road. Maureen Tsentides added that Injunctions could be varied; a Judge would only consider an Injunction Application to vary an Injunction Order if there was strong evidence in support of such an application. There would need to be evidence to establish whether the individuals begging outside Tesco's were the same Individuals that were involved in the injunctions on Hills Road. The City Council would need to work with members of the public, businesses and the police to gain this evidence. The Council's Legal Department would advise what further evidence would be required to pursue further action.

3. There had been thefts in the Queen Edith's ward in the last 6 -10 months. There was a new trend that criminals would steal car keys to be able to steal cars. He had taken this issue up with the Police and Crime Commissioner.

The Police Representative confirmed that due to improvements in technology, it was impossible to steal a car without the car key. Criminals would either try and clone car keys or steal the car key. There was a Crime Prevention Officer who could provide advice on how to improve personal safety.

4. A member of the public referred to the issue of trespassing at the lakes at Cherry Hinton and the impact on residents of St Bedes Crescent. He commented that people parked inconsiderately which meant that he was unable to get in and out of his driveway. A Housing Officer had advised him to build a barricade but the barricade he built had been taken and used as a bridge for people to access to the lakes at Cherry Hinton. He

had telephoned the Police who had come round and moved some vehicles. He had emailed his local councillors but nothing seemed to happen.

The Police Representative commented that the long term solution would be to do something with the space. He appreciated that people parked anti-socially, left litter and used resident's wheelie bins to build bridges to access the lakes at Cherry Hinton. If a vehicle was parked to block a resident's driveway then the police could assist to move the vehicle. Unfortunately trespassing was a civil matter. The long term solution was not within police control.

Action: Councillor McPherson to invite landowners around the lakes adjacent to Cherry Hinton to come to the next South Area Committee meeting so that members of the public can ask them questions. The Police confirmed that they will assist where they are able to do so.

The following priorities were unanimously **agreed**:

- i. ASB on Guided Bus Way and public areas in Trumpington village
- ii. Street begging – Cherry Hinton
- iii. Cherry Hinton high street – pavement cycling

18/32/SAC Open Forum

Due to public interest in other items on the agenda no questions were asked during the Open Forum.

18/33/SAC Transport Vision for Cambridge, Focusing on South Area Issues and Opportunities

The Committee received presentations from James Palmer (Mayor for Cambridgeshire and Peterborough Combined Authority) and Lewis Herbert (Leader of Cambridge City Council) regarding transport vision for Cambridge focusing on South Area issues and opportunities.

Mayor Palmer outlined:

- i. There was pressure on housing in the south of the County.
- ii. It was important that the next generation were able to afford to live in Cambridge.
- iii. An Independent Economic Review due to be published on Friday set out the need for a Metro system in Cambridge. A high quality bus service would be required to move people around and get people to the Metro system. He wanted to move people from cars to use the Metro system.

- iv. He believed in a congestion charge for Cambridge but not before the Metro system was in place.
- v. The Metro system for South Cambridgeshire (and not just Cambridge) was estimated to cost £2.5 - 3 billion. To raise the finance to build the Metro system it was proposed to buy agricultural land and develop garden villages. Finance from these developments would be used to fund the Metro.
- vi. He commented that there needed to be links in areas of potential growth.
- vii. Most of the growth had been in the south of Cambridge. And problems arose when you tried to get around the city.
- viii. The timescale for delivering the Metro system was 2023-2029.
- ix. He was working with the GCP to accelerate bus ways.
- x. His view of park and rides was that this moved travel issues to particular areas.

The Leader for Cambridge City Council outlined:

- i. Cambridge was a transport destination.
- ii. In the future the City Council and South Cambridgeshire District Council would approve their Local Plans with some changes, one of which was more jobs at the Biomedical Campus.
- iii. There were some imbalances in transport but the City Council was working with the GCP to address this.
- iv. Expect will need transformational public transport offer.
- v. The work on the Metro tunnelling was due in December and would clarify technical detail. He questioned how the project would be funded and where the Metro stations would be situated.
- vi. He was a defender of bus services and cycling.
- vii. The public report on the South East Cambridge route may make a major difference for people getting into and out of Cambridge.
- viii. Commented that Stagecoach was not offering good bus services and people needed to be dissuaded from driving into Cambridge.
- ix. He did not share Mayor Palmer's view about park and rides. He also commented that there needed to be a shuttle bus between Babraham and Trumpington park and ride sites.

The Committee discussed the following issues:

- i. Asked Mayor Palmer whether it was within his powers to encourage competition for bus operators.
- ii. Had written to Mayor Palmer on behalf of South Area Committee to plea for local bus services. However when pushed for one route to be saved, this was to the detriment of another route.
- iii. Wanted Stagecoach to stop deleting bus services without consultation.

- iv. Commented that it was often the less privileged, elderly and women who were disadvantaged when bus services were cut.
- v. Asked when the start time was for A1307 Cambridge South East Approach

Mayor Palmer made the following comments in response to Members' questions:

- i. A bus review was being undertaken, he had the power to franchise but he wanted to see the outcome of the bus review before making any decisions. A meeting with the Chairman of Stagecoach had been arranged.
- ii. Commented that it wasn't just Cambridge that suffered from poor bus service provision the rest of the county were also affected.
- iii. The bus service review would look at all options, if voluntary charges were introduced this could make a substantial difference.
- iv. If buses were more comfortable then more people may be likely to use them. People could not rely on buses to get them to and from work therefore a better system needed to be created.

Councillor Herbert made the following comments:

- i. Asked why bus tickets were not transferable and also commented that there needed to be a solution to raise significantly more money to improve bus services, air quality and reduce car journeys.
- ii. The main public transport into Cambridge was buses other than the train through Ely.
- iii. Confirmed that dates would be provided to South Area Committee for the quick wins under Phase 1 of the A1307 Cambridge South East Approach.

Following the meeting in response to the question regarding dates for quick win projects, the Project Manager at the GCP confirmed the following:

- *Safety improvements at Dalehead Foods were anticipated to be completed by the end of November.*
- *Eastbound bus lane at Linton, completion by the end of January 2019.*
- *Additional cycle storage and lockers at Babraham Park and Ride by the end of January 2019.*
- *Upgraded signal controller at Linton Village College by the end of February 2019.*
- *The remainder of Phase 1 will be completed by the end of the 2020/21 financial year.*

Members of the public asked a number of questions, as set out below.

1. Asked if there were any firm quantifications of the cost of sinking per mile for the Metro system and asked where would stations be sited, for example every mile?

Mayor Palmer confirmed that stations would be sited around 5 miles, £50 million for light rail, £120 million for stations and £10 million for stations outside of Cambridge.

2. Lived in Cherry Hinton was generally supportive of the Metro but expressed concerns around the financing of the system. He would like to see bus services delivered by communities. He believed that low cost fares were a strong encouragement for people to use buses.
3. Believed in park and rides and saw the practical benefit. He had sent a letter to Mayor Palmer on 29 July but hadn't received a response. Expressed disappointment regarding the Biomedical Campus.

Mayor Palmer commented that he opposed park and rides as they seemed to transfer vehicle movement issues to outside of the city. The road network could not cope with the number of vehicles; this was why he was proposing a Metro system.

Councillor Herbert commented that the Biomedical Campus had had faster growth than projected, the whole site needed to be looked at. The Addenbrooks site could be reconfigured. He believed in park and rides or else there would be no travel solutions for a decade. The Access Study was due to report in November 2018. He commented that people outside Cambridge needed to be encouraged to use bus services.

4. Asked whether a review of bus services would make sure that less polluting buses were provided.

Mayor Palmer commented that he was in favour of low emission options and would do everything that he was able to do in the franchising option.

5. Commented that discussions had focused on putting in housing and transport but there had been no discussions about providing facilities close to homes so that people could walk and cycle to them. The local plan was due to allocate housing on Worts Causeway but no community facilities were being provided, these types of facilities could help bring people together to reinvigorate local communities.

Councillor Herbert commented that once the Local Plan was approved this would provide clarity. Commented that this issue needed to be considered for the land north of Cherry Hinton.

18/34/SAC Updates on Cambridge Biomedical Campus Transport Study and Related Projects

The Committee received an update on the Cambridge Biomedical Campus Transport Study and related projects from officers of the Greater Cambridge Partnership (GCP), Cambridge University Hospitals and AstraZeneca

Jeremy Smith (GCP) outlined:

- i. The Biomedical Campus did a comprehensive travel survey every year.
- ii. 30% of staff travelled by car, 70% used other modes of transport (of the 70% who used other modes of transport, 33% of staff cycled), patients tended to travel by car.
- iii. GCP looked to feed into the work that the Mayor was doing on the Cambridge South rail station.
- iv. He was aware of car parking issues and people parking on streets around the campus.
- v. Cycle parking was in high demand.

Peter Blake (GCP) outlined:

- i. Cambridge South East Transport Study, the project will be considered by the GCP Board in the near future to consider if an off-road solution was required.
- ii. Looking at city access and traffic signal movements to make it easier to move around the city.
- iii. Planning to bring a report in December on how bus services could be improved to make them more reliable and regular.
- iv. Residents parking issues, working with the County Council so can manage traffic and work with residents.

Katharine Smith (Cambridge University Hospitals) outlined:

- i. There were significant restrictions on staff parking to encourage staff to travel more sustainably.
- ii. There were over 3000 cycle parking spaces on site and a further 239 were going to be provided during September.
- iii. In the process of drafting a transport strategy.
- iv. They were reviewing opportunities for a shuttle service.
- v. They were mapping where staff lived to see where gaps in transport provision existed.

- vi. Discounted cycle purchase and season ticket loans were offered to employees.

Stephen Boni (AstraZeneca) outlined:

- i. Had launched an employee travel policy called 'My travel' to reduce reliance on single occupancy cars and the demand for car parking.
- ii. Wanted employees to be within 5 miles of a 'travel hub'.

The Committee discussed the following issues:

- i. In relation to Cambridge South Station, expressed frustration that there was a lot of discussion about the big picture but not a lot about the small stuff. Also commented that Ward Councillors were not being kept informed about the project and asked how a dialogue could be developed so issues can be addressed early for example with the guided busway and lighting it would have been easier to have had discussions before the development was undertaken as its harder to get lighting put in after construction.
- ii. Commented that people can travel by more than one form of transport and also commented that in providing good routes into Addenbrooks it would be useful if there could be more stops before buses get into the Biomedical Campus.

In response to members' questions Jeremy Smith confirmed:

- i. Agreed it was better to get things (like lighting) designed in than trying to retrofit.
- ii. Agreed that more stops needed to be considered.

Members of the public asked a number of questions, as set out below.

- i. Asked whether the transport strategy was the same as the travel plan and if so when would it be adopted.
- ii. Commented that Cambridge South Station was a long walk from many of the buildings.
- iii. Commented that a lot of people who park in the park and ride, cycle to Addenbrooks and asked whether this had been captured in the statistics.
- iv. Commented that the route between Astrazeneca and Papworth was closed and asked when this would be open.
- v. Commented that big transport schemes took a long time to deliver but there were some quick wins which could be delivered which would get an extra 5-10% walking and cycling
- vi. Asked whether there would be enough room for the elderly and sick to park

- vii. Commented that the Addenbrooks roundabout had been redesigned and one of the pavements always flooded which meant that cyclists and pedestrians were unable to use it which rendered the roundabout useless.

In response to the public's questions Katharine Smith said the following:

- i. The transport strategy was the same as the travel plan and there was a meeting the week after the Area Committee meeting to consider it. The plan contained ambitious targets and there was a 5 year implementation plan.
- ii. There was an existing courtesy bus however Cambridge University Hospital was looking to see whether this service needed to be extended as there could be a link to provide a timely service to drop off patients and staff.
- iii. The travel survey would ask whether people walked and cycled and whether that was their main mode of transportation.
- iv. The pedestrian link would be open in October as there was further development needed; it was likely to be fully open in Spring 2019.
- v. Funds were being collated to deliver quick win transport solutions.
- vi. There would always be spaces available for patients and visitors who have greatest need.
- vii. Would look into the flooding issue at the roundabout.

The meeting ended at 9.50 pm

CHAIR

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Committee	South Area Committee (SAC)
Date	10/09/18
Updated on	01/01/19

ACTION	LEAD OFFICER/ MEMBER	TIMESCALE	PROGRESS
<p><u>Matters Arising</u></p> <p>Concerns raised about cyclist and pedestrian conflict around the entrance to the Cambridge Assessment Centre. Cllr Adey to investigate.</p>	<p>Councillor Taylor</p>	<p>10/09/18</p>	<p>Councillor Thornburrow advised she had attended a site visit on the 21 June with Sonia Hansen, plus three others from the highways and cycling team. They also met with County Councillor Kavanagh. Three items had been agreed by the County Council but had not yet been done:</p> <p>1) Slow markings would be placed either side of the Cambridge assessment and University press entrances to ask cyclists to respect these entrances and to be aware they exist.</p> <p>2) Look both way markings would also be placed on these exits to attempt to make those coming out of these exits that they should check each way before doing so.</p> <p>3) Solid white line would run along the maintenance track</p>

ACTION	LEAD OFFICER/ MEMBER	TIMESCALE	PROGRESS
			<p>with “Beware of buses” every 100 metres to make all users aware that there is a live busway running alongside them.</p> <p>One agreed item had been done to reduce the height of the timber fencing either side of the rear access to Cambridge Assessment.</p>
<p><u>Matters Arising</u></p> <p>Should new cycle parking facilities on Hills Road in the vicinity of Nightingale Avenue receive County Council funding, officers to discuss with them the potential for Granta Park businesses contributing towards the costs’</p>	<p>John Richards</p>	<p>10/09/18</p>	<p>It has been clarified the update below was received after the 23/04/18 agenda was published. A verbal update was not given as expected at SAC due to a busy meeting.</p> <p><u>(April)</u> John Richards relayed this (issue) on to colleagues at County and will chase up whether they have progressed it as yet. The County have over the last year established the principle that all Local Highways Improvements in Cambridge are effectively seen as City Council promoted and sponsored schemes, so whether any third party contribution would reduce our, or their, financial liability</p>

ACTION	LEAD OFFICER/ MEMBER	TIMESCALE	PROGRESS
			<p>is unclear.</p> <p>Whist assisting staff commuting to Granta Park was one of the listed objectives in the application, any stands introduced would provide for broader usage in the area - including visitors to Nightingale Rec Ground (also mentioned in the application).</p> <p><u>June</u> John Richards had passed on the Committee's request to the County Council who are the lead authority for the LHI programme.</p> <p>Since the County are very short of officer resource at the moment John Richards has suggested that his team could lead on this project in future.</p>
<p><u>Open Forum</u></p> <p>Councillor McPherson to write to ARM and request an electric bus is used instead of a diesel one as a shuttle bus.</p>	<p>Councillor McPherson</p>	<p>10/09/18</p>	<p>Councillor McPherson confirmed that the Committee Manager had drafted a letter but he needed to sign and send it.</p>
<p><u>Open Forum</u></p> <p>Tree branches to be pruned as they obscure traffic lights near the Robin Hood pub on the Cherry Hinton Road junction.</p>	<p>Councillor Crawford</p>	<p>10/09/18</p>	<p>Councillor Crawford confirmed when the nesting season was over the County Officers will look into this.</p>

ACTION	LEAD OFFICER/ MEMBER	TIMESCALE	PROGRESS
<p><u>Open Forum</u></p> <p>Councillor Thornburrow to help publicise SAC meetings by re-tweeting messages.</p>	<p>Councillor Thornburrow</p>	<p>10/09/18</p>	<p>Councillor Thornburrow confirmed that a promotional video had been produced and published and she would continue to develop improvements.</p>
<p><u>Policing and Safer Neighbourhoods</u></p> <p>Councillor McPherson to invite landowners around Cambridge Lakes to come to the next South Area Committee meeting so that members of the public can ask them questions. The Police confirmed that they will assist where they are able to do so.</p>	<p>Councillor McPherson</p>	<p>14/01/19</p>	<p>Agenda item 14/01/19</p>
<p><u>Transport Vision for Cambridge, Focusing on South Area Issues and Opportunities</u></p> <p>To provide Committee with the start date for A1307 Cambridge South East Approach</p>	<p>GCP / Councillor Herbert</p>	<p>14/01/19</p>	<p>The Project Manager at the GCP confirmed the following:</p> <ul style="list-style-type: none"> • Safety improvements at Dalehead Foods were anticipated to be completed by the end of November. • Eastbound bus lane at Linton, completion by the end of January 2019. • Additional cycle storage and lockers at Babraham Park and Ride by the end of January 2019. • Upgraded signal controller at Linton Village College by the end of February 2019. • The remainder of

ACTION	LEAD OFFICER/ MEMBER	TIMESCALE	PROGRESS
			Phase 1 will be completed by the end of the 2020/21 financial year.

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Environmental Report

Agenda Item 7



Cambridge South Area June 2018 to November 2018

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1. Introduction

This report provides an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the South Area Committee. The report identifies the reactive and proactive service actions undertaken in the previous year, including the requested priority targets and reports back on the recommended issues and associated actions to be targeted in the following period. It also includes key officer contacts for the reporting of waste and refuse and public realm issues.

2. Target setting and recommendations

All those at Committee have an opportunity to suggest issues that they would like to see tackled in the neighbourhood area during the upcoming period to help shape the activity to be undertaken within the public realm. Following suggestions that are received the relevant teams will consider the suggestions, and will prioritise work, responding reactively where appropriate and programming some work for the future. All suggested targets will be reported back on in the following period to update members and the public on the status of the issue. Recommendations will also be presented to the committee for consideration and to aid discussion.

Recommendations

The following are suggestions for members on what action could be considered for priority within the South Area for the upcoming period.

Continuing priorities¹

Number	Priority details
1	Early morning, daytime and weekend patrols for dog fouling on Cherry Hinton Recreation Ground, Trumpington Recreation Ground and Cherry Hinton Hall.
2	Enforcement targeted approach to areas where Addenbrookes site joins residential areas such as Hills Road and Red Cross Lane and to work with Addenbrookes to work towards the bus station area being cleaned up.
3	Enforcement to work with the County Council, against utilities and companies that damage the verge on Mowbray and Fendon Road.
4	Enforcement joint working and patrols to deal with littering from students of Long Road Sixth Form in the areas of Long Road and Sedley Taylor Road.
5	Enforcement patrols to deal with litter, abandoned vehicles and fly tipping in and around Teversham Drift
6	Enforcement action to deal with bins left on pavements in Anstey Way.
7	Enforcement patrols to tackle fly tipping at the Anstey Way recycling centre

Members are recommended to endorse the above recommendations or to make proposed amendments, and in doing so to consider the following community intelligence questions to help shape the public realm work.

Community intelligence questions

1. What activities should be considered as part of ward blitzes?
2. What geographical locations would benefit from targeted work? (including public realm enforcement activity and clean-up work by the community payback)
3. What locations for new and replacement general waste, recycling and dog bins (in line with resources available) should be considered?
4. Where and when the dog warden service should patrol in order to target dog fouling?

¹ Amendments to continuing priorities are shown in italics

3. Routine activity

Streets and Open Spaces teams work closely with residents, community and campaign groups to keep Cambridge clean, green and safe. Street cleansing works to clear shop fronts and maintain all residential streets to a good standard of cleaning by sweeping them regularly. The team empties litterbins and dog bins across the city parks and open spaces, as well as removing graffiti and clearing needles and fly tipping.

The grounds maintenance team maintains all council housing and highway grass and shrub beds across the city, and carries out the maintenance of the city's cemeteries and crematoriums as well as the maintenance of all parks across the city. The City Rangers team provide a street-level, face-to-face contact point for people to raise any cleanliness and public safety issues that they might have concerning their neighbourhood.

The dog warden patrols within Cambridge to increase people's awareness of the requirement to clear up after their pets, as well as collecting stray dogs within the city and works alongside animal charities to deliver educational roadshows. Investigation of instances of environmental crime in public places across the city is carried out by the public realm enforcement team. As well as undertaking enforcement action where necessary, the team provide advice for residents and businesses on issues including fly tipping, litter, waste, illegal advertising, abandoned shopping trolleys, verge parking and abandoned, untaxed and nuisance vehicles.

4. Specific issues and actions: Previous period

The following specific issues were identified for targeted action in the previous period. The following tables summarise the action undertaken and current situation, whether ongoing or completed, for each issue.

Priority 1	Early morning, daytime and weekend patrols for dog fouling on Nightingale Avenue Recreation Ground, Cherry Hinton Recreation Ground and Cherry Hinton Hall.
Action Taken	No routine work carried out during this period
Current Situation:	Ongoing
Priority 2	Enforcement targeted approach to areas where Addenbrookes site joins residential areas such as Hills Road and Red Cross Lane and to work with Addenbrookes to work towards the bus station area being cleaned up.
Action Taken	No routine work carried out during this period
Current Situation:	Ongoing
Priority 3	Enforcement to work with the County Council, against utilities and companies that damage the verge on Mowbray and Fendon Road.
Action Taken	No routine work carried out during this period
Current Situation:	Ongoing

Priority 4	Trumping Rec
Action Taken	No routine work carried out during this period
Current Situation:	Ongoing
Priority 5	Enforcement joint working and patrols to deal with littering from students of Long Road Sixth Form in the areas of Long Road and Sedley Taylor Road.
Action Taken	No routine work carried out during this period
Current Situation:	Ongoing
Priority 6	Enforcement patrols to deal with litter, abandoned vehicles and fly tipping in and around Teversham Drift.
Action Taken	No routine work carried out during this period
Current Situation:	Ongoing
Priority 7	Action to deal with bins left on pavements in Anstey Way & recycling centre
Action Taken	No routine work carried out during this period
Current Situation:	

5. Environmental Data

Private Realm [South Area]

South

(Trumpington, Cherry Hinton
and Queen Ediths)

June to Nov18

Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Simple Cautions	Legal Proceedings	Comment
Noise Complaints	218 Please note this figure is investigations not individual complaints	na	5 (one property 5 occupiers)	2			*All complaints will generally have at least one such action.
Refuse/ Waste Complaints	5	na	*	1			*All complaints will generally have at least one such action.
Other public health complaints	8	na		1			*All complaints will generally have at least one such action.
Private Sector housing interventions	68	na		6			*All complaints will generally have at least one such action.
Pest Control		99		0			*All complaints will generally have at least one such action.

*Please note this figure varies from the investigations as multiple complaints may be received in the course of a single investigation

Type of Noise	Total Number of Complaints
Music / TV& parties	119
Animal Noise	24
Alarms	24
Banging	14
construction	11
Other	16
People Noise	4

Public Realm Data

Public Realm Enforcement [South Area]

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
December 17 to May 2018	Abandoned vehicles	21	N/A	N/A	2	0	0
June to November 2018		46			5	0	0
December 17 to May 2018	Nuisance vehicles ²	1	1	N/A	0	0	0
June to November 2018		0			0	0	0
December 17 to May 2018	Verge parking ³	17	17	N/A	N/A	0	0
June to November 2018		9	9			0	
December 17 to May 2018	Derelict cycles	31	N/A	N/A	N/A	N/A	N/A
June to November 2018		22					
December 17 to May 2018	Domestic waste	49		14	11	0	0
June to November 2018		24	8	0		0	0
December 17 to May 2018	Trade waste	7	3	0	0	0	0
June to November 2018		0	0	0		0	0
December 17 to May 2018	Litter	5	0	0	4	0	0
June to November 2018		2	0	0	1	0	2
December 17 to May 2018	Illegal camping	0	N/A	0	N/A	0	0
June to November 2018		0		0		0	0
December 17 to May 2018	Illegal advertising	0	0	N/A	0	0	0
June to November 2018		0	0		0	0	0

² Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway

³ Applies to Mowbray and Fendon Road only

Summary of public realm enforcement data

- 3 x FPN 19 issued for flytipping (all paid)
- 1 x FPN 1 issued for littering (paid)
- 5 x FPN 10 issued for abandoning a vehicle on the public highway
- 24 inspection carried out regarding domestic waste issues plus 8 warning letters

NB: Enforcement officer for the south has been on sick leave since June 2018 and has now left, new enforcement officer assigned to area and has commenced area patrols, during the period June 2018 to November 2018, patrols of South area have been carried out by other members of the enforcement team.

Dog Warden Service [South Area]

Stray dogs

Period	Activity	Number of cases	Rehomed	Destroyed	Claimed	In Kennels	Comment
December 17 to May 2018	Stray dogs	8	1	0	7		
June to November 2018		6	0	0			

Dog Control Orders

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
December 17 to May 2018	*Dog control orders: Fouling	12	0	0	0	0	0
June to November 2018		6	0	0	0	0	0
December 17 to May 2018	*Dog control orders: Exclusion	0	0	0	0	0	0
June to November 2018		1	0	0	1	0	0
December 17 to May 2018	*Dog control orders: Leads	0	0	0	0	0	0
June to November 2018		1	0	0	1	0	0
December 17 to May 2018	Other dog complaints ⁴	9	0	0	0	0	0
June to November 2018		5	0	0	0	0	0

* Dog control orders now replaced with Public Spaces Protection Orders

⁴ Includes issues such as barking, welfare, signage requests and educational advice as well as joint working with Environmental Health, RSPCA and Housing Associations'

Operations cleansing data by ward [South Area]

Operations cleansing data by ward (South Area) – June to November 2017

Activity	Period	Total number of incidents	WARDS			
			Cherry Hinton	Queen Edith's	Trumpington	Comments
Fly-tipping	December 17 to May 2018	89	32	23	34	
	June to November 2018	No data				
Offensive graffiti ⁵	December 17 to May 2018	3	0	0	3	
	June to November 2018	No data				
Detrimental graffiti ⁶	December 17 to May 2018	19	0	8	11	
	June to November 2018	No data				
Needles	December 17 to May 2018		2	46	430	
	June to November 2018	No data				

⁵ Offensive graffiti includes but is not limited to that which contains swear words, reference to religion, racist, reference to a person / naming a person, drawings of human body parts, words of reference to human body parts and reference to sexual activity. The service aim is to remove this type of graffiti within 1 working day.

⁶ Detrimental graffiti is graffiti that contains but is not limited to general tags, drawings not falling under the above criteria, and words not classified as offensive. The service aim is to remove this type of graffiti within 5 working days.

Summary of operations cleansing data:

Fly-tipping:-

Cherry Hinton

Data not available at present

Queen Edith's:-

Data not available at present

Trumpington:-

Data not available at present

Offensive Graffiti:-

Trumpington –

Data not available at present

Detrimental Graffiti:-

Queen Edith's

Data not available at present

Trumpington

Data not available at present

Needles:-

Cherry Hinton

Data not available at present

Queen Edith's

Data not available at present

Trumpington

Data not available at present

Environmental Data Report – Waste and Recycling 2018

This section includes information about the Waste Policy team's area of responsibility. The team has an Operational Plan that covers the work for the year. This work is generally not area based but it is hoped that the information contained is useful to residents and provides statistics to demonstrate activity and continuous improvement in areas of sustainable waste management.

Activity	Q1 Apr-Jun	Q2 Jul-Sep	Q3 Oct-Dec	Q4 Jan-Mar	Total for 2018	Comment/Notes that can be removed	Lead Officer
Recycling rate – dry recycling	56.31%	51.52%					RWW
Recycling rate – composting	35.33%	28.29%					RWW
Amount collected for disposal	43.69%	48.48%					RWW
No of press releases issued	5	4					IO/VL
No of 2 nd blue bins delivered Cambridge						Data not available	BL
No of 2 nd Green bins						Data not available	BL
Number of 3 rd and 4 th green bins registered						Data not available	BL
No. of bins changed from standard to small						Data not available	BL
No of events attended	12	12					BL
No of people spoken to	855	1117					RWW/BL
No of Kitchen Caddies given out at events	404	364				Excludes caddies given out via council receptions	BL
No of Recycling Champions (RC) at events	24	27					BL
No of new RC recruited	3	4					BL

Amount of rubbish/recycling collected at events (tonnes)	Birdwood CAD 480kg metal, Thorpe Way CAD 1100kg metal Cambourne CAD 780kg metal Arbury CAD 300kg metal	Wulfstan Way CAD: 1430kg metal Gamlingay CAD:350kg Ship/Nuns Way CAD: 670kg metal Ditton Fields CAD:580kg metal					BL Housing officers
Amount of goods (clothes, books etc) collected via the British Heart Foundation and college campaign.	N/A	N/A	N/A	N/A			EW
No of community/school visits to/ from Amey						Amey data	IO/VL

Summary of Waste and Recycling Data

Events attended are:

Q1

23/04/2018	13:00-14:00	1 Hills Road Birchwood and Tiverton	Cambridge Assessment talk
28/04/2018	09:00-14:00	Estate Cherry Hinton Village	CAD
30/04/2018	14:00-15:00	Centre	Old Boys club talk
05/05/2018	09:00-13:00	Cottenham Village Green	Cottenham Fun Run
12/05/2018	09:00-14:00	Thorpe Way	CAD Metal matters campaign for students
14/05/2018	13:00-15:00	Eddington School	
19/05/2018	09:00-13:00	Cambourne HUB	Cambourne CAD
19/05/2018	09:00-17:00	Corn Exchange	EAT Cambridge
02/06/2018	10:00-15:00	Midsummer Common	Strawberry Fair
09/06/2018	10:00-16:00	Campkin Road, Arbury	Arbury Carnival
23/06/2018	13:00-17:00	Pye's Rec Chesterton	Chesterton Festival

Campaign Information

(Operational Plan update)

Events attended

01/07/2018	9h	09:00-17:00	Milton Country Park	Parklife
14/07/2018	3h	12:00-15:00	Morley Memorial primary School	Summer Fete
25/07/2018		14:30-15:30	Tesco Bar Hill	Talk for Camsight
02/08/2018	3h	09:00-15:00	Coldhams Common	Cambridge Folk Festival
05/09/2018		14:00-15:00	Melbourn	Talk for Camsight
08/09/2018	6h	09:00-14:00	Wulfstan Way	CAD
15/09/2018	3h	12:00-15:00	Jack Warren Green Community day	Community Day
15/09/2018		09:00-15:00	Eddington Development	NW Eco day
16/09/2018	4h	09:00-14:00	Gamlingay Parish Council	CAD
19/09/2018		11:00-12:00	Bourn	Talk for Camsight
22/09/2018	7h	09:00-15:00	Lion yard	ECO Day Shaheera
26/09/2018		14:00-15:00	Great Shelford Library	Talk
29/09/2018	5h	09:00-14:00	Ditton Fields	CAD
29/09/2018	4h	09:00-14:00	The Ship	CAD
30/09/2018	3h	10:00-13:00	Orchard Park	CAD

6. Key contacts

Officers

Area	Contact	Telephone Number	Email
Environmental Health Manager	Yvonne O'Donnell	01223 457951	yvonne.odonnell@cambridge.gov.uk
Senior Operations Manager	Don Blair	01223 458575	Don.blair@cambridge.gov.uk
Operations Manager (Grounds Maintenance)	Paul Jones	01223 458215	Paul.Jones@cambridge.gov.uk
Operations Manager (Community Engagement and Enforcement)	Wendy Young	01223 458578	Wendy.young@cambridge.gov.uk
South Area Ranger: Edward Nugent	City Rangers	01223 458282	cityrangers@cambridge.gov.uk
Public Realm Enforcement (South team):	Sharron Munro (Queen Edith's and Trumpington)	01223 458581	streetenforcement@cambridge.gov.uk
	Nick Kester (Cherry Hinton)	01223 457095	
Dog Warden	Samantha Dewing (Mon-Wed)	01223 457883	dogwarden@cambridge.gov.uk
Volunteer opportunities (Streets, Parks and Open Spaces)	Rina Dunning	01223 458084	Caterina.dunning@cambridge.gov.uk
Recycling Champions	Co-ordinator	01223 458240	recycling.champions@cambridge.gov.uk
Out of Hours	Emergency calls	0300 3038389	N/A

Issues

Area	Contact	Telephone Number	Email
Dog fouling Litter Fly tipping (public land) Graffiti Needles Abandoned, untaxed and nuisance vehicles Illegal camping Bulky waste collections New blue, green and black bins Replacement blue, green and black bins Repairs to blue, black and green bins	Customer Service Centre	01223 458282	wasteandstreets@cambridge.gov.uk
Abandoned bicycles	Customer Service Centre	01223 458282	cityrangers@cambridge.gov.uk
Pest Control	Refuse and Environment	01223 457900	env.health@cambridge.gov.uk
Noise			
Stray and lost dogs	Customer Service Centre	01223 457900	dogwarden@cambridge.gov.uk

7. Resources

The following are suggestions that members of the South Area Committee and residents and businesses may wish to consider or request for the upcoming period:

Remaining bins stocks for the city have been reallocated across all wards to ensure that bins are installed where required.

Recycling and general street litter bins

A small quantity of recycling and general street litter bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Cherry Hinton	7	1
Queen Edith's	6	1
Trumpington	9	1

We would like to receive suggestions for where bins should be installed on the street and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date
Cherry Hinton	Coldhams Lane (Near Norman Way)	May 2015
Cherry Hinton	Cherry Hinton Road (opposite BP garage)	February 2017
Cherry Hinton	Bridewell Road (near junction with Drayton Road)	February 2017
Cherry Hinton	Fulbourn Road (next to bus stop by technology park)	October 2015
Cherry Hinton	Cherry Hinton High Street (outside school)	October 2015
Cherry Hinton	Colville Road (outside primary school)	October 2015
Cherry Hinton	Cherry Hinton Hall (in car park)	April 2016
Queen Edith's	Long Road (junction with Sedley Taylor Road)	January 2015
Queen Edith's	Sedley Taylor Road (junction with Luard Road)	January 2015
Queen Edith's	Mowbray Road (outside Acacia Guest House)	March 2015
Queen Edith's	Hills Road (on pavement near hospital)	March 2015
Queen Edith's	Cavendish Avenue (outside Lady Jane Court)	March 2015
Queen Edith's	Long Road (near to number 13)	July 2015
Trumpington	Hills Road (near Harvey Road)	July 2015
Trumpington	Outside pavilion	January 2015
Trumpington	Outside village hall	January 2015
Trumpington	Shelford Road / Hauxton Road (outside cemetery)	January 2015
Trumpington	Lensfield Road	October 2015
Trumpington	Hauxton Road (near park and ride)	September 2015
Trumpington	Addenbrookes Road	September 2015
Trumpington	Old Mills Road	September 2015
Trumpington	Shelford Road (near garage)	June 2016

Dog Bin Provision

A number of dog bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Cherry Hinton	4	1
Queen Edith's	0	1
Trumpington	1	1

We would like to receive suggestions for where bins should be installed on the parks and open spaces and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date
Cherry Hinton	Kathleen Elliott Way (near Snakey path footpath)	May 2015
Cherry Hinton	Arran Close (on green at top of road)	July 2015
Cherry Hinton	Teversham Drift	October 2015
Cherry Hinton	Recreation Ground	March 2016
Trumpington	Brooklands Avenue (by Hobsons Conduit)	June 2015

Pocket ashtray distribution

Locations of where pocket ashtrays should be distributed from are welcomed by the Public Realm Enforcement team.

Dog fouling signs

Small quantities of 'no dog fouling' signs are available for each ward, as follows:

Ward	Signs used	Signs available for installation
Cherry Hinton	0	13
Queen Edith's	0	13
Trumpington	0	13

Proactive and community work

Upcoming works:

Spinney Woods: There is mini-woodland at the back of Spinney School in cherry Hinton, which is used by the school as an outdoor classroom.

There are some large scale tree works being tackled by the tree team over the Christmas holidays and we are going to be clearing some of the bramble and scrub in preparation.

We have scheduled Community Payback teams to tackle the initial overgrowth and then we will be organising volunteer days with involvement from pupils, parents and teachers of the school to help with planting as well as creating habitat piles and structures using the timber left from the tree works.

Volunteering

Streets and Open Spaces Volunteer Scheme:

We're looking for volunteers to make the streets of Cambridge even cleaner, tidier and more pleasant and to spread our motto 'A greener, cleaner city starts with you'. So whether you're already part of an existing local group and want some additional support or you're an individual who feels strongly about these issues, then get in touch to take part. Our volunteers work to improve their local streets by taking action to keep them clean, tidy and looking their best.

With the support of a dedicated Area Ranger from the Community Engagement Team and our Open Spaces teams you'll be able to:

- Recruit other local people to help you in a project
- Organise events locally to promote cleaner streets: litter picks, ward walks etc.
- Have access to and use specialist equipment for removing graffiti and litter
- Take part in large city wide events for volunteers
- Provide education to other members of the public

- Work with a variety of council departments and other agencies to solve problems that you find on your streets.
- Get involved with new volunteer roles/projects

As a volunteer you're free to suggest your own ideas and we will do our best to accommodate them. We don't expect you to give huge amounts of time to our projects, as a volunteer, we just hope you can commit some regular time each month to keep the project active and vibrant in the community

To sign up or find out more please email: sosvolunteers@cambridge.gov.uk or call 01223 458084.

Recycling Champions:

Are you a passionate about recycling? Would you like to meet other people who are also keen to help to promote recycling, minimizing waste and sustainability? Do you enjoy working with the public? If yes, then why not become a recycling champion. Cambridge City Council and South Cambridge District Council are looking for volunteers to help spread the word about recycling within the community. You don't need any experience or previous knowledge, you just need to believe that recycling is important, be friendly and approachable and be willing to convey your enthusiasm about helping the environment to others. Full training will be provided.

Our volunteers do a variety of roles such as:

- Run stalls at various events in the city and south of Cambridge
- Do door knocking around flats, hand out leaflets
- Attend monthly recycling champions meetings
- Do talks to community groups and schools about recycling
- Write articles in newsletters and go on trips to visit various recycling sites to learn about waste management and recycling.

For more information about how to become a recycling champion please contact the Recycling Coordinator Birgitta Laurent at birgitta.laurent@scambs.gov.uk or call 01223 458 240.

Time Credits:

Volunteers who sign up to the Streets & open Spaces Volunteer Scheme are eligible to earn Time Credits. Every hour you volunteer you earn 1 time credit – which can be spent throughout the UK in places such as the cinema, gyms, swimming pools or music venues. Locally they can be spent at the Light Cinema, The Corn Exchange, adult education classes, CRC Beauty Salon and lots more. (Spend opportunities can be found on the Tempo website: www.wearetempo.org)



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